

Right to Repair Information

Indicative repair price estimate:

As part of the Right to Repair, we provide consumers with an indicative estimate of the prices applicable to certain common repairs concerning products subject to the European reparability requirements.

These prices are provided for information purposes only and do not, under any circumstances, constitute a firm and binding quotation. Only a technical diagnosis carried out on the product makes it possible to establish a final quotation. The final repair cost may vary depending on the appliance model, the exact nature of the fault, the price of the spare part(s), the place of intervention, and the time required to repair the appliance.

Product category	Examples of common repairs	Price incl. VAT from
TV	Main board, power supply, speakers	99 €

Diagnostic fee:

The diagnostic fee is 50 €. It must be paid before the technician's visit and the preparation of the quotation. Following the diagnosis, the consumer is free to accept or refuse the quotation provided. If the quotation is accepted, the diagnostic fee paid in advance is deducted from the total repair cost.

Important conditions:

- The prices displayed are estimates based on common repairs.
- Repairs may be carried out by the manufacturer's network of authorised repairers or by any repairer freely chosen by the consumer.
- An independent repairer is free to apply its own prices. Therefore, prices, service conditions, repair methods, and repair times may differ from those applied by the manufacturer's network of authorised repairers. The manufacturer cannot be held liable for services performed by an independent repairer.
- Repairs covered by a legal or commercial warranty are carried out in accordance with the terms and conditions of that warranty. Depending on the origin of the defect, the age of the product, and the applicable warranty conditions, all or part of the repair costs may be covered.

Manufacturer's disclaimer:

In accordance with the European legislation on the Right to Repair, the manufacturer does not use any contractual clause or any hardware or software mechanism whose purpose or effect is to prevent or unjustifiably restrict the repair of the products concerned.

Documentation and spare parts:

The technical documentation and the original spare parts intended for the repair of the appliances are available via the links below.

Consumers	Professionals
vestel.sparepartservice.shop	aswo.com